

# REQUEST FOR BANK CARD AND CONTRACT

For private clients

To be filled by the Bank:  
 KUT identifier of account holder:  
 CIF identifier of account holder:

**KEY DATA OF THE MAIN CARD**
**PERSONAL DETAILS OF ACCOUNT HOLDER:**

Surname and given name of account holder: \_\_\_\_\_

Mother's maiden name: \_\_\_\_\_

Place and date of birth: \_\_\_\_\_

**BANK CARD REPLACEMENT REQUESTED:**  yes  no

Number of bank card to be replaced: \_\_\_\_ - \_\_\_\_ - \*\* - \*\*\*\* - \_\_\_\_

Validity of the replaced card shall automatically expire following the new card's activation.
**TYPE OF REQUESTED BANK CARD:**

- |   |   |
|---|---|
| <input type="checkbox"/> Mastercard Unembossed HUF<br><input type="checkbox"/> Mastercard Platinum HUF/EUR/USD<br><input type="checkbox"/> MKB Platinum Metal HUF/EUR/USD | <input type="checkbox"/> Mastercard Standard HUF/EUR/USD<br><input type="checkbox"/> Mastercard World Elite HUF/EUR/USD<br><input type="checkbox"/> MKB World Elite Metal HUF/EUR/USD |
|---|---|

 Name of card holder to be represented on the bank card: \_\_\_\_\_  
 (max. 22 letters and spaces can be used!)

Mobile phone number for internet payment using safety code: \_\_\_\_\_

For the purpose of internet payments using safety code, the method chosen for authentication:

<b>Safety code to be mailed via SMS text message</b> The safety code for a single use needed to authenticate internet based transactions using the bank card shall be sent in the form of a text message from MKB Bank's system, to the phone number designated for this purpose. In the course of every internet based payment completed using the bank card, successful authentication shall require entering of the correct safety code. Unsuccessful authentication shall result in refusal of authorization of the transaction.	<input type="checkbox"/> SMS
<b>Through the MKB Mobilbank service</b> Please note that the bank card based transactions shall be authenticated via the MKB Mobilbank service.	<input type="checkbox"/> Mobilbank

**BANK ACCOUNT:** The cover for the card's use shall be ensured by the following bank account:

Bank account number:	10300002 - _____ - _____	Currency:	
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**METHOD OF ACCEPTANCE OF THE BANK CARD:**

- Delivery to the mailing address<sup>1</sup>
- Acceptance in person<sup>2</sup> in the following branch: \_\_\_\_\_

<sup>1</sup> The Bank shall not deliver mailing to POB addresses, except for mailboxes rented in MKB Bank's branches. If any POB address is indicated, the card can be accepted exclusively in person, in the bank branch..

<sup>2</sup> Should you wish to take over your bank card in an MKB Bank branch, we shall charge an additional fee shown in the then valid List of Conditions. You will be informed about the availability of the bank card in a separate letter sent to the address you had indicated, including the PIN code. In case of taking over your MKB Platinum Metal and MKB World Elite Metal card in a branch, also the PIN code shall be provided in the same branch.

<sup>3</sup> This option can not be chosen in case of MKB Platinum Metal and MKB World Elite Metal cards. The fee charged for the out-of-turn production of the bank card is shown in the valid List of Conditions.

**SPECIAL PROVISIONS:**

Yes,  I wish to receive information via electronic means concerning the percentage of the margin charged by the Bank as compared to the exchange rate applied by the European Central Bank for the purpose of settlement of transactions performed in the currency of either EEA member country, using the MKB Bank card.

Yes,  I request production of the bank card out of turn<sup>3</sup>.

I will take over the bank card produced out of turn in the bank branch shown below: \_\_\_\_\_

**REQUESTS TO BE FILLED IN CASE OF CERTAIN SERVICE PACKAGES**

Please, show my work-related title:       yes                       no

**In case of bank card requested in the frame of the Professors' Club:**

**In case of requesting HUF based Mastercard Platinum card as main card in the frame of the Professors' Club, the caption "Professors' Club" shall be represented.**

Please, indicate the name of the institution where you work as Professor: \_\_\_\_\_

**PARTNER CARD DATA<sup>4</sup>**

**PERSONAL DETAILS OF PARTNER CARD HOLDER:**

Surname and given name of partner card holder: \_\_\_\_\_

Mother's maiden name: \_\_\_\_\_

Place and date of birth: \_\_\_\_\_

**BANK CARD REPLACEMENT REQUESTED:**  **yes**  **no**

Number of bank card to be replaced: \_\_\_\_ - \_\_\_\_ - \_\_\_\_ - \_\_\_\_ - \_\_\_\_ - \_\_\_\_

**Validity of the replaced card shall automatically expire following the new card's activation.**

**TYPE OF REQUESTED PARTNER CARD:**

- |  |   |
|--|---|
| <input type="checkbox"/> Mastercard Unembossed HUF       | <input type="checkbox"/> Mastercard Standard HUF/EUR/USD    |
| <input type="checkbox"/> Mastercard Platinum HUF/EUR/USD | <input type="checkbox"/> Mastercard World Elite HUF/EUR/USD |
| <input type="checkbox"/> MKB Platinum Metal HUF/EUR/USD  | <input type="checkbox"/> MKB World Elite Metal HUF/EUR/USD  |

Name of card holder to be shown on the bank card: \_\_\_\_\_  
(max. 22 letters and spaces can be used!)

Mobile phone number for internet payment using safety code: \_\_\_\_\_

For the purpose of internet payment using safety code, the method chosen for authentication:

<p><b>Safety code to be mailed via SMS text message</b></p> <p>The safety code for single use needed to authenticate internet based transactions using the bank card shall be sent in the form of a text message from MKB Bank's system, to the phone number designated for this purpose. In the course of every internet based payment completed using the bank card, successful authentication shall require entering of the correct safety code. Unsuccessful authentication shall result in refusal of authorization of the transaction.</p>	<input type="checkbox"/> SMS
<p><b>Through the MKB Mobilbank service</b></p> <p>Please note that the bank card based transactions shall be authenticated via the MKB Mobilbank service.</p>	<input type="checkbox"/> Mobilbank

**BANK ACCOUNT:** The cover for the card's use shall be ensured by the following bank account:

Bank account number:	10300002 - _____ - _____	Currency:	
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**METHOD OF ACCEPTANCE OF THE PARTNER CARD:**

The holder of the main card shall be entitled to alter the method of card acceptance upon his/her discretion.

- Delivery to the mailing address<sup>4</sup>
- Acceptance in person<sup>5</sup> in the following branch: \_\_\_\_\_

**SPECIAL PROVISIONS:**

Yes,  I wish to receive information via electronic means concerning the percentage of the margin charged by the Bank as compared to the exchange rate applied by the European Central Bank for the purpose of settlement of transactions performed in the currency of either EEA member country, using the MKB Bank card.

Yes,  I request production of the bank card out of turn<sup>6</sup>.

I will take over the bank card produced out of turn in the bank branch shown below: \_\_\_\_\_:

\_\_\_\_\_

<sup>4</sup> The Bank shall not deliver mailing to POB addresses, except for mailboxes rented in MKB Bank's branches. If any POB address is indicated, the card can be accepted exclusively in person, in the bank branch.

<sup>5</sup> Should you wish to take over your bank card in an MKB Bank branch, we shall charge an additional fee shown in the then valid List of Conditions. You will be informed about the availability of the bank card in a separate letter sent to the address you had indicated, including the PIN code. In case of taking over your MKB Platinum Metal and MKB World Elite Metal card in a branch, also the PIN code shall be provided in the same branch.

<sup>6</sup> This option can not be chosen in case of MKB Platinum Metal and MKB World Elite Metal cards.

The fee charged for the out-of-turn production of the bank card is shown in the valid List of Conditions.

**REQUESTS TO BE FILLED IN CASE OF CERTAIN SERVICE PACKAGES:**

In case of requesting HUF based Mastercard Platinum partner card in the frame of the Professors' Club, please, indicate whether you wish the caption "Professors' Club" to be shown under the name of your spouse/partner:

Show the caption

Do not show the caption

## STATEMENT

I do request the issue of the bank card indicated in the present Request for Bank Card form. I hereby state that all information and data (hereafter referred to as: "Data") shown in the Request for Bank Card form is true and correct.

By signing the present Statement, I authorize MKB Bank Public Limited Company (hereafter referred to as: "Bank") to ascertain, at its own discretion, validity of the data and to verify such validity at any time.

I acknowledge that the Bank will treat the Data, including the personal details, as banking secret, in accordance with the provisions specified in Decree 2016/679/EU (GDPR). The Bank shall handle the Data for the purpose of managing the process of requesting, production, mailing of the Bank Card and for rendering the services or supplementary services undertaken in contracts related to the bank cards [see Section (1)(b) of Article 6 of GDPR – Lawfulness of processing]. The Bank shall disclose the following data to third parties for the purposes listed below:

- representation and mailing of Mastercard Unembossed, Standard, Platinum and World Elite bank cards or printing and mailing of the PIN code pertaining to the bank card, by ANY Biztonsági Nyomda Nyrt. (Safety Printing House Plc., seat: 1102 Budapest, Halom u. 5.; website: [www.any.hu](http://www.any.hu));
- representation and mailing of MKB Platinum Metal and MKB World Elite Metal bank cards or printing and mailing of the PIN code pertaining to the bank card, by IDEMIA Hungary Ltd. seat: 2045 Törökbálint, Tópark utca 9.; website: [www.idemia.com](http://www.idemia.com));
- use by the card holders of the Concierge services pertaining to the MKB World Elite Metal bank cards, to be applied by Europ Assistance Magyarország Ltd. (seat: 1132 Budapest, Váci út 36-38.; website: [www.europ-assistance.hu](http://www.europ-assistance.hu));
- meeting the obligations stipulated in Act CXXII of 2011, by the Central Credit Information System.

After the termination of the Financial Services Contract, the Bank shall retain the Data indicated in the Request Form for five years, until the end of the period of limitation specified to allow enforcement of any legal claim in connection with the contract.

In connection with the processing of the Data, the rights specified in Articles 15 to 22 and 77 to 79 can be enforced. The Data Processing Information provides detailed guidance in connection with the data processing (see [www.mkb.hu](http://www.mkb.hu)).

**By signing the present Statement, I authorize the Bank, on the basis the provisions specified in Section (1)(b) of Article 161 of Act CCXXXVII of 2013 on credit institutions and financial enterprises, to disclose the following data considered banking secret to Europ Assistance Magyarország Ltd.: name, place and date of birth, Card BIN-RANGE, starting and expiry date of the Bank Card.**

The Concierge service pertaining to the MKB World Elite Metal may not be used after termination of the co-operation between the Bank and Europ Assistance Magyarország Ltd. If the Bank's portfolio contains a service of similar nature at the termination of the co-operation between the Bank and Europ Assistance, the Bank shall be entitled to offer it to the Account Holder and Account Holder shall be entitled to refuse such offer and continue the bank card's use without the offered service or to terminate the contract. The Account Holder shall enter the present bank card contract stating his/her explicit knowledge of this regulation.

In the frame of a special offer, the Bank shall, until withdrawal, assume the HUF 40,000 cost of production of the MKB World Elite Metal and MKB Platinum Metal bank cards. If the client terminates the contract within 12 months after the date of signing of the bank card contract, the client shall have to redeem the HUF 40,000 cost of production of the metal card. For this purpose, the client shall provide, simultaneously with the contract's termination, proper cover on his payment account kept by MKB Bank in order to enable the Bank to collect such fee.

I acknowledge the Bank's right to refuse the bank card request, without giving reasons. In case of the request's acceptance, the present Request Form shall be considered integral and inseparable part of the Financial Service Contract.

I duly note that:

- the bank card can be used only following its activation by the Card Holder according to the method determined by the Bank.
- In particular, the following cases fall in the category of intentional and gross negligence committed by the Account Holder or the Card Holder:
  - a. the Card Holder failed to sign the bank card upon its acceptance;
  - b. the Card Holder failed to meet or observe properly the obligations determined by the Bank in connection with the bank card's activation;
  - c. any transaction performed using the card but unacknowledged by either the Card Holder or the Account Holder took place using the PIN code;
  - d. the Card Holder or the Account Holder broke the rules related to the taking over, safeguarding or use of the bank cards or the PIN code or those specified by the MKB Bank Plc. in the General Business Rules (hereafter referred to as: "Business Rules") related to the keeping of bank accounts, deposit services and any related service or other rules determined by the Bank in any other manner;
  - e. the Card Holder failed to report, in due time, disablement of the bank card;
  - f. the Account Holder or the Card Holder fails to return the bank card when the card contract is terminated;
  - g. the Client fails to comment, without delay, any message forwarded by the Bank in the frame of the MobilBANKár service or related to any bank card transaction unacknowledged by the Client.

By signing the present Request Form and contract, I expressly acknowledge and consider as legally binding the contractual conditions related to the requested bank card, including the regulations specified in the Business Rules or the List of Conditions (including every regulation applicable to the PayPass type bank cards).

I hereby declare to have read and got acquainted with the "Client Information" and the "Contractual Conditions" related to the insurance(s) indicated in the product information and to have taken them over at the time of my having requested the bank card in person or to have received them in an e-mail following my dispatching the request via the VideoBANK channel.

I approvingly take note that the regulations specified in the currently valid Business Rules shall mutually bind the contracting parties during the existence of the present Request Form and the contract, without the conducting any further legal action.

I approvingly take note that invalidity of either provision of the present Request Form and the contract shall not affect validity of any other provision of the contract which shall remain in full force and effect.

The present Request Form and the contract shall be deemed integral and inseparable parts of the Financial Service Contract concluded by the Bank and the Client.

This is to inform you that, in addition to the complaint settlement options detailed in the Business Rules on the keeping of bank accounts, deposit services and any related service concerning the settlement of financial legal debates arising from the present contract and initiated by the Client, the European Commission approved the Decree 524/2013/EU of the European Parliament and of the Council to establish a platform for the online dispute resolution for consumer disputes and for the out-of-court settlement of legal disputes surfacing from obligations arising exclusively from online service contracts concluded by natural person consumers domiciled in and service providers settled within the territory of the European Union. Accordingly, should you, being a natural person consumer proceeding in connection with other than commercial, business or professional matters, encounter any financial legal dispute arising from an online service contract concluded with the Bank via online channels, you can visit the website created to ensure a platform for European online legal dispute settlement (<http://ec.europa.eu/odr>) and can initiate out-of-court settlement. Should you intend to file a complaint against our Bank through the online dispute settlement platform in respect to your request submitted via the TeleBANKár help desk or MKB VideóBANK, you should opt for [mkb@mkb.hu](mailto:mkb@mkb.hu) under the heading of "E-mail address of vendor".

If the present Request Form is submitted and the contract is concluded via VideóBANK, the transaction shall be considered in accordance with Act XXV of 2005 on the distance marketing of consumer financial services. The Client shall be entitled to recede, without giving reasons, from the present Request Form and the contract within 14 (fourteen) days after the date of signing of the present Request Form and the contract. You can announce your intention to recede in writing, by sending a letter to the mailing address 1056 Budapest, Váci u. 38. or via email sent to [telebankar@mkb.hu](mailto:telebankar@mkb.hu) or by dialling 06 (80) 333-660. In case of exercising your right to recede, the Bank shall be entitled to claim reimbursement of an amount proportional with the value of the services actually completed in accordance with the present Request Form and the contract.

In case of opting for the use of VideóBANK, Client declares his/her approval that the Bank may start performance of the present contract during the 14-day period available for withdrawal. The present Request Form and the contract shall be deemed a written contract concluded by the Parties. After having read and jointly interpreted the present Request Form and Contract, the Contracting Parties signed them in their respective names as documents fully corresponding to their intentions and former declarations. In case of management via VideóBANK, the Client's signature is represented by the oral approving statement made by the Client and the place left for Client's signature remains empty. The present Request Form and the contract shall enter into force on the day of its signature by the Parties present or, in case of management via VideóBANK, on the day when the Bank sends to the Client a copy bearing the electronic signature qualified by the Bank, via e-mail or an electronic channel.

The current list of conditions and the terms and conditions relating to bank account management, deposit collection and related services, as well as respective amendments, form an integral part of the contract on the services requested by the customer. They can be accessed here:

Done: .....

.....  
Signature of the holder of the  
Main Card

.....  
Signature of the holder of the  
Partner Card

.....  
Signature of legal representative  
(to be filled exclusively in case of clients  
under legal age)

Designation of branch accepting the request: .....

The data shown in the request have been verified, by comparing them to the Client's personal ID card, by:

Done: .....

.....  
Signature of officer + stamp

Issued in 2 (two) identical copies, in case of management via VideóBANK: in 1 (one) copy